

2017 Annual Dues Invoice

March 1, 2017

Dear Freedom Swim Club Members,

We hope everyone has been enjoying our warm winter weather. In less than three months we will be back at the pool! As mentioned in the February newsletter, we are excited to announce that we will be using two new computer systems at the pool. We have replaced our outdated pool membership management system and we now have an electronic payroll system which will greatly improve the service to our staff.

This new system will enable you to:

- Edit your families profile PLEASE UPDATE YOUR PROFILE AND ADD FAMILY MEMBERS
- Pay for Membership (credit card or check)
- Pre-Purchase guest passes (you will still also be able to buy at the door)
- Book and pay for swim lessons
- Set up a prepaid account for snack bar (receipts will be emailed with every purchase)
- Check availability of the pavillion
- And much more...

Dues are payable by April 1, 2017 and your account will not be active until a payment has been received.

Please click the link below to get set up today. While on-line, please fill in and/or correct all your information (including adding family members) so we can provide you with the best customer service possible. You will have the ability to use your personal computer, smartphone or tablet to access your account, add funds and sign up for events. We are excited about launching this new technology!

Please note this is a very new system to our board & pool staff. All necessary personnel are training to use the software. We ask for your patience as we continue with setup & training. We hope to be running smoothly by the start of the pool season & think that the benefits of this new software will far outweigh the growing pains we may experience.

We ask that you still use your fob to check in at the front window upon entering. We will also need family photos from all our family members and individual photos for single members. Please email them to XXXXXX@freedomswimclub.org with your last name in the subject line.

LOGIN CREDENTIALS

Mr/Ms XXXXXXX, your login credentials for scheduling on-line with the Freedom Swim Club are listed below.

Username: XXXXXXXX Password: XXXXXXXXXXXX (can be changed)

Any questions, please email <u>board@freedomswimclub.org</u>.